

# Corporate News

November 30, 2016

## L&T-Sargent & Lundy reaffirms commitment towards “Excellence with Cost Leadership” during World Quality Month 2016

*“Doing it right, first time, every time and in time”* is essential for achieving business excellence in today’s world. Quality Excellence is thus a tool with which, we can achieve cost competitiveness even during challenging business environment.

L&T-S&L celebrated November 2016 as the **“World Quality Month”** reinforcing Quality consciousness deep into its Systems & Processes. World Quality Month is an International awareness campaign that focuses on the importance of Quality and Continuous Improvement.

L&T-S&L’s Quality Management System embraces Internationally aligned Standard Operating Procedures (SOPs) and Work Processes that embeds Quality into every aspect of our Solution. Structured Quality Improvement tools such as Performance Improvement Process (PIP) indicators, Customer Satisfaction Analysis (C-SAT), Trending & Analysis are effectively utilized to meet highest Quality Standards and Customer Expectations.

L&T-S&L thus reaffirms its commitment towards continuous enrichment of our services for enhancing customer delight and stakeholder interests.

For more information on our services offerings contact:

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### About L&T-Sargent & Lundy

L&T-Sargent & Lundy is a 50:50 Joint Venture between Larsen & Toubro, India and Sargent & Lundy L.L.C. USA. L&T-S&L provides a complete range of Engineering and Design for power plants from concept to commissioning of Open/Simple cycle plants, Combined cycle plants, Cogeneration plants, Coal based plants - both Subcritical and Supercritical technology and associated auxiliaries. L&T-S&L is also expanding its horizons in the Renewable (Solar/Wind/Biomass) Energy and Transmission & Distribution space.

### Our Vision

“To become a leading Integrated Engineering Solutions provider in the global power sector, continuously creating value for our stakeholders”

### L&T-Sargent & Lundy Limited

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