

# Corporate News

November 30, 2017

## L&T-Sargent & Lundy Wins 'CII-BE Star Recognitions for Excellence in Customer Management', 2017

L&T-Sargent & Lundy has been conferred the CII-BE Star Recognitions for Excellence in Customer Management – 2017 as 'Emerging Leader' in services sector by the Confederation of Indian Industry (CII).

The award ceremony was held at the 25th National Quality Summit Bengaluru, India on 25th & 26th November 2017.

This Recognition Programme has been institutionalized by CII-Institute of Quality (CII-IQ) to promote excellence and to recognize organizations in their journey of excellence.

The evaluation process is based on EFQM Business Excellence framework which includes self-assessment by the applicant organization followed by an on-site assessment by CII-IQ certified assessors.

To win this recognition in first attempt, L&T-S&L demonstrated its commitment towards customer centric approach paving way for holistically implementing the 'Business Excellence' model in all its operations.



*From Left: Mr. T T Ashok, Past Chairman CII Southern Region & MD Taylor Rubber, Mr. R. Mukundan, Chairman CII & MD Tata Chemicals Limited, Mr. Ratnakar Nayak, Head-QA, L&T-S&L. Mr. AB Rahim Yusoff, Deputy Director General, Malaysian Productivity Council, Mr. Vivek Shah, Manager QA, L&T-S&L and Mr. David Rasquinha, MD Exim Bank of India*

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### About L&T-Sargent & Lundy

L&T-Sargent & Lundy is a 50:50 Joint Venture between Larsen & Toubro, India and Sargent & Lundy LLC USA. L&T-S&L provides a complete range of Engineering and Design for power plants from concept to commissioning of Open/Simple cycle plants, Combined cycle plants, Cogeneration plants, Coal based plants - both Subcritical and Supercritical technology and associated auxiliaries. L&T-S&L is also expanding its horizons in the Renewable (Solar/Wind/Biomass) Energy and Substation space.

### Our Vision

"To become a leading Integrated Engineering Solutions provider in the global power sector, continuously creating value for our stakeholders"

### L&T-Sargent & Lundy Limited

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